

# DHARMA

## TRIP TERMS & CONDITIONS

All capitalized terms and expressions that are used in these Trip Terms & Conditions and that are not defined herein shall have the meanings given to them in the General Terms & Conditions (the "General Terms & Conditions").

### ARTICLE 1: TRIP OVERVIEW

Trip name	The Flagship
Trip code	KG:002:0001
Destination	Tamarindo
Trip start date	22-May-24
Trip end date	26-May-24
Minimum # of guests required for the Trip to go ahead	14
Trip Confirmation Deadline	23-Mar-24

### ARTICLE 2: TRIP PAYMENT SCHEDULE

You will be notified by email one week before a payment is due.

Trip Payment Policy	Days pre-trip	Payment Date	Amount / %	NOTES
Deposit	-	Upon booking	\$500	\$500 of the Trip Cost is due, non refundable
2nd payment	120	23-Jan-2024	30%	30% of the Trip Cost is due, non refundable
3rd payment	90	22-Feb-2024	30%	30% of the Trip Cost is due, non refundable
Balance Payment	60	23-Mar-2024	100%	100% of the Trip Cost is due, non refundable

The Deposit is non-refundable and is used to secure your spot on the Trip. If you decide to cancel after the Confirmation Email is sent to you, your Deposit will not be returned. All subsequent Payments are also non refundable after being made.

You can opt to pay the full balance at any time by clicking on the payment link found in your Confirmation Email.

If you book your spot on or after an additional Payment is due, you will be required at the time of booking to settle the Deposit along with all Payments that were supposed to be made up until the date on which you book with us (according to the Payment Dates outlined above). If you book on or after the Balance Payment is due, you will be required to pay the full Trip Cost at checkout.

Remaining unpaid balance (if any) can be checked by following the payment link found in your Confirmation Email. It is a condition of your booking that you purchase adequate travel insurance as detailed in Article 5 to cover any fees you may incur if you have to cancel your trip. If Payments are not made on time in accordance with the General Terms & Conditions, we reserve the right to cancel your booking and retain all payments

### ARTICLE 3: TRIP CANCELLATION POLICY

#### Cancellation by You

If you wish to cancel your booking after we have issued a Confirmation Email to you, you must inform us in writing as soon as possible and the effective date of such cancellation shall be the date on which we receive written notification from you. All Payments that you would have previously made shall not be refundable.

#### Cancellation by Us

We may need to cancel the Trip whether before or after departure, and such cancellation shall be subject to the General Terms & Conditions. Furthermore, it sometimes occurs that a Trip does not meet the minimum number of guests and must therefore be cancelled.

In order for this Trip to go ahead, we need to hit the minimum number of guests as detailed in Article 1 here above.

A final decision will be made on whether this Trip will go ahead no later than the Trip Confirmation Deadline as set out in Article 1 above. By that date, should the minimum number of guests not have been reached, you will receive a cancellation email.

We recommend waiting until after the Trip Confirmation Deadline to purchase flight tickets. Should you wish to know in advance of the go-no-go decision due date if the Trip is confirmed, you may check the Trip status on our website. If the Trip status is listed as "Sold Out" or "Confirmed" it is confirmed to operate. If the Trip status is not detailed this means we have not yet reached the minimum number of guests required for the Trip to go ahead.

If we have to cancel the Trip for any reason, any flight tickets and any other travel related expenses that may have been purchased by you outside of this package e.g. transport, insurance etc. may not be able to be refunded. It is for this reason that travel insurance is a mandatory condition of your booking.