

DHARMA

DHARMA TRIP LEADERS - WORLDWIDE

Format: Freelance

Based: We are looking for passionate trip leaders worldwide in Mexico, Costa Rica, Jamaica, USA, Indonesia, Italy, Spain, France, Greece, Morocco, and more!

Start date: ASAP

JOB SUMMARY

You will share your passion for travel, life, and your region with guests on their 4-7 day trips and retreats ensuring we deliver experiences of a lifetime. With your intimate knowledge of your local area you will manage all operational logistics, and connect guests to the region and its people. Through your responsible hosting and storytelling skills, you will immerse the guests into the culture, history, and natural environments that surround them. From start to finish you will be on hand to help whenever needed, delivering exceptional service and ensuring that we exceed all expectations. You'll create meaningful and lasting emotional connections between guests and their trip experience, reinforcing the relevant brand values. You will ensure our Responsible Hosting policy is adhered to and that all guests enjoy their trip in a safe and inclusive environment.

RESPONSIBILITIES

You'll be the face of the brand, meeting and greeting hosts and guests upon arrival. You will ensure all logistics are finalized and operated seamlessly. Throughout the trip you'll maintain a close working partnership with the host, ensuring you are completely aligned on schedules and activities. You'll be responsible for working with hotel staff and other suppliers (transport, activity providers, restaurant, venues etc.) to ensure guest issues are attended to and resolved and all arrangements are in place for the trip schedule. You'll work behind the scenes to ensure the next day is planned to perfection, giving the host the space and freedom to deliver their programming without worrying about guest services or logistics. You'll be completely present for each full day of the trip and be available 24/7 for any support needed.

SKILLS

- Emotionally intelligent, engaging and empathetic
- Highly organized
- Experience in a customer facing or hospitality role

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- Confident communicator who can lead a group through a busy area, but with the interpersonal skills to connect with all guests individually
- Ability to remain calm under pressure
- Ability to work independently
- Strong leadership skills
- Ability to connect guests to each other, yourself, and the experience
- Ability to bond a group of strangers very quickly
- Tech and app savvy - you can use the latest tech to enhance the experience of your city without losing the human aspect of connection
- Ability to build effective relationships and resolve issues
- Ability to prioritize and make decisions

HOW TO LEARN MORE

Thank you for your interest in DHARMA. We appreciate your enthusiasm.

To apply for this position, please send us your CV and cover letter. To do this you can submit the job application form linked [here](#).

ABOUT DHARMA

Our mission is to bring the world together through the power of shared experience.

DHARMA is a fast-growing, travel-tech startup who's innovative B2B2C business model creates, builds, launches, and operates trips for influential people and brands created around passion points - from fashion to wellness to food and wine. Our dynamic, enthusiastic team has a positive impact on the world and does exceptional work. Together, we are revolutionizing the way travel experiences are built, promoted, and delivered.